



## **Federal Electricity & Water Authority (FEWA) - Ajman Information Security Management System**

### **Information Security Policy**

Version 1.7

*Disclaimer: This document is an official information security policy and procedures handbook for the Federal Electricity and Water Authority, FEWA - Ajman. The policies and procedures in this document are intended to cover all aspects of information security, data privacy, and information management within FEWA.*

*Distribution: FEWA Internal*



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The management of FEWA realises the importance and value of its information, information systems and its resources. The management of FEWA further realises that information and information systems are key to support the business processes of FEWA, and that all information and information systems need to be protected to ensure their continued reliable functioning, supporting the FEWA's business.

Taking account of this importance the management of FEWA is committed to ensuring the confidentiality, integrity and availability of its information and information systems, and to take the necessary action to ensure that suitable controls are in place to provide an adequate level of protection. The management of FEWA shall provide full support for the development and implementation of policies, procedures and controls. The management shall ensure that these policies, procedures and supporting documentation, will be subject to a review process and appropriate on-going development.

Mohamed Saleh *of the* Federal Electricity and Water Authority *has approved this* Information Security Policy.

Signed:

Date: 6-6-2016



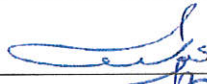



## Document review and approval

### Revision history

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### This document has been approved by

Version	Name	Signature	Date reviewed
1.6	Mr. Abdullatif Galadari (IT Director)		29-Jul-15
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## 1 Introduction

This policy defines how Information Security will be developed, maintained, evaluated and reported within FEWA. The ISMS project at FEWA will follow International Standard for Information Security ISO/IEC 27001:2013 (referred to as ISO/IEC 27001). FEWA has decided to pursue ISO/IEC 27001 certification to ensure the protection of the information, information systems and resources through adopting the best practices.

## 2 ISMS Policy

### 2.1 ISMS Scope

The ISMS Scope is described in details in *FEWA\_ISMS\_ISMS Scope* document.

### 2.2 ISMS Objective

The objective of the ISMS at FEWA is to:

- a. Ensure that information security best practices percolates into application development, service desk, support activities and IT infrastructure management at FEWA IT
  - a. By ensuring adequacy of access control
  - b. By ensuring compliance with NESA & TRA controls
  - c. By ensuring timely remediation & conformance to audit findings
- b. Ensure that risks are regularly identified, assessed & mitigated to acceptable level for information assets .
- c. Achieve a declining trend in the occurrence of information security incidents, along with an effective strategy to mitigate these incidents.
- d. Ensure that FEWA IT infrastructure is adequately protected against internal and external threats by regularly conducting vulnerabilities & penetration testing.
- e. Train the employees at FEWA on information security essentials and best practices in order to increase the information security awareness within the authority.

### 2.3 Management Commitment

FEWA Senior Management are completely aware of the importance of the information, information assets and resources at FEWA and it is demonstrated through this document, the ISMS Policy. FEWA Senior Management is committed to continuously ensure and maintain the





confidentiality, integrity and availability of the information and information systems and resources at FEWA. Senior Management also realizes the importance of protecting the information and information systems and resources to support the overall development and implementation of ISMS at FEWA.

Senior Management at FEWA will periodically monitor and review the performance of the ISMS project to ensure that quality objectives are met and risks are identified accordingly. Furthermore, FEWA Senior Management fully supports the ISMS project throughout all the phases of the project.

## **2.4 Risk Management**

The risk assessment followed at FEWA is described in *FEWA\_ISMS\_Risk Assessment Methodology* and *FEWA\_ISMS\_Risk Assessment Worksheet* documents.

## **2.5 Information Security Policies**

A set of the required information security policies are developed based on ISO/IEC 27001:2013 and made available and accessible to all employees at FEWA through the organization's intranet. Acceptance and compliance of this policy includes compliance with all the developed policies at FEWA.

The information security policies shall be reviewed on yearly basis or in case any significant changes occur in the organization. The policy review shall take management reviews into consideration.

## **2.6 Roles and Responsibilities**

The different roles of user(s) within the Information Security Management System (ISMS) and their responsibilities are described in details in *FEWA\_ISMS\_Roles and Responsibilities* document.

## **2.7 Information Security Committee**

An ISMS committee was formed at FEWA to lead and guide the organization throughout the application of the ISMS project, ensure maintaining acceptable levels of information security awareness and facilitate communication among the project's stakeholders and guide throughout the project till the final stages of ISMS application at FEWA. Detailed information is available on the Information Security Committee in the *FEWA\_ISMS Implementation Committee Charter*.

## **2.8 Compliance & Security Violations**

All employees shall be evaluated based on their compliance to the ISMS policies at FEWA, any violation to these policies must be reported and investigated by the manager of the business unit and HR.



## 2.9 Related Documents

FEWA\_ISMS\_ISMS Scope  
FEWA\_ISMS\_Risk Assessment Methodology  
FEWA\_ISMS\_Risk Assessment Worksheet  
FEWA\_ISMS\_Roles and Responsibilities

### Approved by

Abdullatif Galadari  
Director of IT

